

## Mac OS 8.5: Is Apple Telecom Supported?

This article discusses whether Apple Telecom software works with Mac OS 8.5?

This article has been archived and is no longer updated by Apple.

Apple Telecom is the software needed to use an Apple Express Modem, GeoPort Telecom Adapter Pod, or the GeoPort Internal Comm Slot modem. Apple Telecom 3.1.3 has not been modified since the release of Mac OS 7.5, and at this time, there are no plans for future revisions to the Apple Telecom software.

Apple Telecom was tested for compatibility with Mac OS 8.5, and other than the issues discussed below, Apple Telecom software continues to provide basic modem functionality for GeoPort modems.

### Known issues:

1. The computer may not respond when playing a MIDI file while there is an active GeoPort modem connection. Installing QuickTime 3.0 and turning off virtual memory may improve stability when playing a MIDI file.
2. Pulse dialing may not dial the correct number. As a possible workaround, use touch tone dialing or manual dialing.
3. Although it may work, Apple Phone is not supported. Only the data and fax capabilities are supported. Apple recommends using the Custom Install feature in order to omit the installation of the Apple Phone software.
4. The hot keys to switch from the desktop printer to Fax Sender, Control and Shift, no longer function. Instead, open the Chooser and select Fax Sender. When finished faxing, open the Chooser again and re-select your printer.
5. QuickFax and Standard Mailer will not fax enclosures. To fax a document first select Fax Sender in the Chooser and then choose "Print" from the File menu.

For additional information see the following article:

- Article 24726: "[Mac OS 8.5: Sending Quick Fax With AppleFax](#)"

Published Date: Feb 18, 2012